The College of Saint Rose

Albany, New York

Computer Support Policy

Policy

As required by law, hardware or software purchased with college funds or grant funds awarded to The College of Saint Rose is the property of the College. All hardware and software should be inventoried by Information Technology Services (ITS).

ITS will provide technical support for College owned computers, related software licensed to the College as long as ITS approved the purchase ownership will be determined by records of the items in appropriate College databases.

ITS will not provide any support for items not owned by the College. employee owned computers.

The College has standardized on Lenovo and Macintosh computers. IT

computers are generally not provided with laptop computers. These items may be purchased using departmental funds.

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Computers will be secured and protected to prevent the installation of software and/or changes to important system settings. End users will not be given access to install software or make system